

Economic Supports Eligibility Team (HSRs)

For Participants: 612-596-1300

For ESPs: 612-596-8500

ECF Fax: 612-288-2981

For ESPs: hsph.es.team.000@hennepin.us

Enter team number in place of zeros,

team numbers are listed in ECF and MAXIS.

Sanction Experts

Questions: HSPH.EWS.Sanctionexperts@hennepin.us

Status Updates: Insert into ECF and send worker communication to sanction team (X127FB7)

Family Shelter Team

Hennepin Shelter Hotline: 612-204-8200

Monday – Friday 8:00 a.m. – 9:00 p.m.

For ESPs: HSPH.EWS.Shelter.Team@hennepin.us

Calls outside of the Hennepin Shelter Hotline's

hours will be directed to United Way's 2-1-1

(mobile 651-291-0211)

Emergency Assistance

Direct: 612-596-1900

For ESPs: HSPH.EWS.EATeam@hennepin.us

IT Service Desk

Password issues for DHS/DEED/HC Systems: 612-348-6662

System Access

Requesting new or reinstated system access: ESP.System.Access@hennepin.us | Huda Tiba, Seth Goin

Childcare Assistance

To submit applications: MNBenefits.mn.gov (remember to upload Childcare Plan to ECF)

Questions from ESPs: Please contact your agency's assigned childcare worker(s)

General CCAP questions where parent is not assigned to an ESP: 612-348-5937

To request CCAP Applications: HSPH.Brookdale.OS@hennepin.us

Office of Multicultural Services

2215 East Lake Street, Minneapolis, MN 55407

612-348-2193

oms@hennepin.us

Resources for immigrants and refugees:

[www.hennepin.us/residents/human-](http://www.hennepin.us/residents/human-services/multi-cultural-services)

[services/multi-cultural-services](http://www.hennepin.us/residents/human-services/multi-cultural-services)

Child/Adult Protection

Report abuse/neglect of a child:

Hennepin County Children & Family Services

612-348-3552

Report abuse/neglect of a vulnerable adult:

MN Adult Abuse Reporting Center

1-844-880-1574

Call 911 for Emergency Situations

Workforce Development Team**Tina Dudzinski, MFIP/DWP ES Coordinator: Tina.Dudzinski@hennepin.us, 612-596-7854**

Secondary Contact:

Kari Berg, Workforce Development Manager: Kari.Berg@hennepin.us, 612-543-3706

Employment Services Policy and Procedure	Hennepin County Local Policies
ESP Trainings	Service Delivery Model and Best Practices
ESP Website	Workforce One
Employment Services Forms	Quarterly Reports
Program Monitoring and Evaluation	Topics not listed on this sheet

Hennepin County Contracts**John Suhr, Senior Contract Manager: John.Suhr@hennepin.us, 612-348-4848****Steffany Truax, Senior Contract Manager: Steffany.Truax@hennepin.us, 612-348-5404**

Secondary Contact:

Mona Howell, Supervisor: Mona.Howell@hennepin.us

Contracts
Invoices and Accounting
Ministerial Adjustments (Budget Amendments)
Financial Monitoring

TTL Team - MFIP Coordination Office**hsph.es.team.ttl@hennepin.us, 612-596-8636 | Fatuma Kassim, Julie Broen, Marianne Simon****Status Updates: Insert into ECF and send worker communication to TTL team (x127TTL)**

Secondary Contact:

Lorline Tanner-Green, Lorline.Tanner-Green@hennepin.us

WF1 Referral Queue	54-Month Administrative Review
FSS Coding Requests	Extension Determinations